

SSRS



Challenge

Call centers operate differently than a typical office. Agents spend full shifts seated at their workstations, managing calls, navigating multiple monitors, and wearing headsets for hours at a time — which means ergonomics and durability aren't optional extras, they're operational necessities. SSRS needed to furnish their entire call center with workstations and seating that could stand up to that kind of continuous, high-volume use, all while hitting a budget figure that left little room for waste or inefficiency in the sourcing process.

SSRS needed to fully fit out a brand-new call center — and unlike many corporate furniture projects, this one came with a hard, non-negotiable constraint: a very specific budget that couldn't be exceeded. With a high-volume call center environment, every workstation, chair, and piece of equipment support had to be functional, durable, and cost-effective at scale.

Solution

Boomerang Office Furniture partnered with SSRS to design and deliver a complete call center fit-out built around both function and fiscal discipline.

High-Density Workstation Layout

We designed an efficient workstation configuration that maximized the number of agent seats within the available footprint, without sacrificing the comfort or workflow agents needed to perform at their best.

Durable, Budget-Smart Seating

Every chair was selected specifically for all-day comfort and long-term durability — built to handle the wear of multiple shifts per day without requiring early replacement.

Practical Technology Support

Workstations were equipped with the cable management and monitor support call center agents rely on daily, keeping each station organized and efficient.

Precision Budget Management

Throughout the project, Boomerang worked closely with SSRS to source furniture that hit their specific budget target — without compromising on the quality or durability the environment demanded.

Conclusion

By partnering with Boomerang Office Furniture, SSRS was able to fully furnish a new call center that met the operational demands of a high-volume environment while staying precisely within budget. The project is a clear example of what Boomerang delivers when budget discipline is non-negotiable: smart sourcing, durable furniture, and a team that treats a client's budget constraint as a design challenge to solve — not an obstacle to work around.

Whether it's a call center, a corporate headquarters, or a public sector office, Boomerang Office Furniture brings the same commitment to hitting the numbers that matter most to our clients — proving that staying on budget and delivering quality are never mutually exclusive.

Results

The project delivered exactly what SSRS needed — at exactly the price point they required:



Full call center fit-out completed —

workstations, seating, and technology support delivered as a single coordinated project



Delivered precisely within SSRS's specified budget, with no overages or surprise costs



High-durability furniture selected to withstand the demands of a multi-shift call center environment



Fast turnaround, allowing SSRS to get their call center operational without unnecessary delay



📞 **856 582 0100**

🌐 **boomerangofficefurniture.com**



📍 South Jersey Showroom and Warehouse
7001 N Park Dr, Pennsauken
Township, NJ 08109

📍 Orlando Florida Warehouse
820 West Washington Street,
Orlando, FL 32805

📍 Orlando Florida Showroom
390 N Orange Ave, Suite #150,
Orlando, FL 32801